Geneos Gateway Upgrade Procedure

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| **1** | **Shutdown the Geneos gateway:-**  **Production**  **/etc/init.d/itrs\_gateway stop**  **Development**  **/etc/init.d/itrs\_gateway.dev stop**  **/etc/init.d/license\_daemon stop** |
| **2** | Backup the entire Gateway folder (tar is fine)  DEV = /usr/local/itrs/gateway.dev  UAT = /usr/local/itrs/gateway.irs  Prod = /usr/local/itrs/gateway |
| **3** | Copy new installation for the Geneos Gateway from here to a local folder:  [\\ldnr200\ebRepository\Geneos\SEP11\gateway2.linux.GA2011.2.1-110804.tar.gz](file://ldnr200/ebRepository/Geneos/SEP11/gateway2.linux.GA2011.2.1-110804.tar.gz)  Opening this file should contain the following: |
| **4** | Backup the file  Production license file location:-  /usr/local/itrs/gateway/active\_[12] -> packages/GA2011.2.1-110804  ./licensing/gateway2.lic.tmp  Development license file location:-  /usr/local/geneos/licd/gateway.lic |
| **5** | Untar the gateway script to the Gateway folder.  Overwrite all existing files |
| **6** | Confirm with Geneos developers ([mali@tullettprebon.com](mailto:mali@tullettprebon.com)) if the license should be restored from the backup (step 4)  License should be restored from backup during a Production upgrade only. |
| **7** | Restart the gateway using the following command:-  Production  */etc/init.d/itrs\_gateway start*  Development  */etc/init.d/itrs\_gateway.dev start*  /etc/init.d/license\_daemon start |
| **8** | Confirm the gateway is connected using an activeconsole |

As of 12th April 2016: DEVELOPMENT STEPS (ldngeneosdev01)

**Please ensure 32bit gateway binaries are retrieved before proceeding.**

**Replace example version 3.1.2 given below with new version provided by Richard O’Neil.**

1) cd /usr/local/itrs.

2) /etc/init.d/itrs\_gateway.dev stop

3) cp –pr  gateway2.linux.GA3.0.23-141114  gateway2.linux.GA3.0.23-141114.preupgrade.

4) mv gateway2.linux.GA3.0.23-141114  gateway2.linux\_64.**GA3.1.2**-150714

5) cp gateway2.linux\_64.GA3.1.2-150714.tar.gz  ./gateway2.linux\_64.GA3.1.2-150714

6) cd gateway2.linux\_64.GA3.1.2-150714;

7) tar –zxvf gateway2.linux\_64.GA3.1.2-150714.tar.gz

8) chown –Rh netagent: netagent \*

8) cd ..

9) rm gateway.dev

10) ln –s gateway2.linux\_64.GA3.1.2-150714 gateway.dev

11) /etc/init.d/itrs\_gateway.dev start